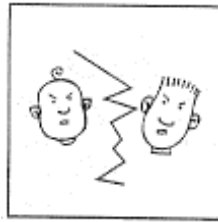


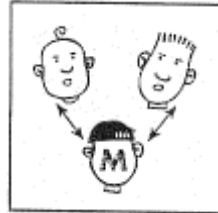
So läuft die Schlichtung ab:

1. Schritt



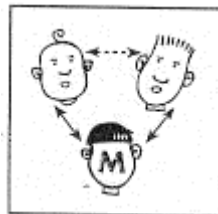
Regeln erklären

2. Schritt
austauschen



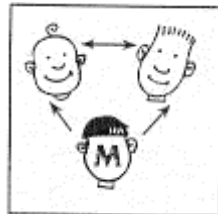
Standpunkte

3. Schritt



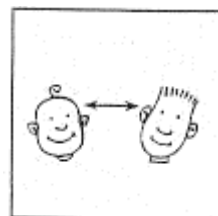
Gefühle erkennen

4. Schritt



Lösungen finden

5. Schritt



Vereinbarungen treffen